



**GAITHERSBURG  
AIR CONDITIONING & HEATING, INC.**

7836 C Airpark Road • Gaithersburg, Maryland 20879  
(301) 926-3253 Fax (301) 948-4113  
www.gaithersburgair.com

Thank you for your interest in purchasing our Peak Performance Maintenance Agreement. With the cost of energy, it's extremely important to keep your heating and air conditioning equipment in good condition. When you neglect your heating and air conditioning system, you are paying for it in many ways: Wasted energy, inconvenient and higher repair costs and shortened equipment life.

Our Peak Performance Maintenance agreement is designed to give you peace-of-mind. You'll feel comfortable knowing that your system was checked by a professional and, if you need anything, we are only a phone call away. As a member of our maintenance program, you'll receive:

- **Priority Service** – Your calls automatically move to the top of the list.
- **Seasonal Tune-up** – We will tune-up your heating and air conditioning system twice a year. This helps keep your system operating at maximum efficiency and reduces the chance of an in-season breakdown.
- **20% off repairs** – In the event that you do have a breakdown you'll receive 20% off on the repair.

***Peak Performance Maintenance Agreement Pricing***

Peak Performance Maintenance Agreement (one Heating and one A/C system)	\$179
Additional heating and A/C system discounted (one Heating and one A/C system)	\$ 99
Humidifier (Covers cleaning, checking and replacing humidifier pad)	\$40
Air Cleaner (Covers cleaning, checking and replacing air cleaner filter)	\$50

Please fill out the information below and mail it back to our office at 7836-C Airpark Road, Gaithersburg, MD 20879 or if you have questions please contact us at 301-926-3253.

-----Please tear off at dotted line and mail in with a check.-----

**YES!** Please enroll me in the "Peak Performance Maintenance Agreement"

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: MD Zip: \_\_\_\_\_

Signature: \_\_\_\_\_

I've read and understand the terms and conditions.

Equipment Covered			
	Units		
Heating & A/C	_____	x	\$179 =
Additional Systems	_____	x	\$ 99 =
# of Humidifiers	_____	x	\$ 40 =
# of Air Cleaners	_____	x	\$ 50 =
TOTAL \$			_____



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## **CONDITIONS OF THE PEAK PERFORMANCE MAINTENANCE AGREEMENT**

### **THE COMPANY AGREES TO PROVIDE:**

- Gaithersburg A/C & Heating, Inc. will provide, twice per year, a qualified technician to inspect your air conditioning and heating system for proper operation to ensure that it is in the best possible, most efficient condition for the cooling or heating season.
- Any repairs deemed necessary upon inspection will be brought to the Customer's attention along with our recommendation. All repairs will be billed at regular company rates *less a 20% discount*.
- Any service call placed by the Customer *will receive priority service* over our non-member customers, which generally results in same day service.
- If, during the term of your membership, you require an emergency service call, you will be charged our normal diagnostic fee in order for us to mobilize a technician to your home and diagnose the problems associated with your system. Once our technician has found the problem, he will inform you as to what repair(s) might be needed and the associated costs of the repairs. You will receive your repairs at our discounted PPMA member pricing!
- This agreement is transferable upon the Company receiving written notice and the Company providing approval.
- It is agreed that this agreement covers only electrically operated units inside the equipment and does not cover electrical, plumbing, ductwork original ductwork design, equipment cabinets, sabotage, or damage caused by floods, acts of God or freezing.
- Any adjustments or repairs made on the aforementioned equipment by others without written pre-approval of the Company shall terminate its obligation hereunder and no refund of money will be granted.
- All pieces of HVAC equipment located at the listed property must be included in this agreement. To eliminate confusion, the company will not engage in a Peak Performance Maintenance Agreement on a partial system or on less than all systems located at the property.

### **THE CUSTOMER AGREES TO:**

- Operate the HVAC equipment and systems according to the manufacturer's and our technician's recommendations.
- Promptly notify us of any unusual operating conditions of the equipment and systems.
- Permit only our service personnel to perform maintenance and/or repairs on the HVAC equipment and systems.
- Assist our office staff in scheduling maintenance inspections when requested.

### **WHEN SERVICE STARTS:**

Service starts once we receive full payment for the agreement and will continue for a one year period. The Equipment must be in good operating condition on the day the agreement takes effect. The Company reserves the right to reject any agreement, if on inspection by a technician, equipment is found to be in poor operating condition. No service will be rendered under this agreement if the customer has a past due account with the Company.

### **HOW TO OBTAIN SERVICE:**

Customers can obtain service under the agreement by calling 301-926-3253. Service will be scheduled during the Company's regular working hours Monday through Friday 8:00AM to 5:00PM, except holidays. During extreme temperatures emergency service is available until 9:00PM throughout the week, on the weekends and on holidays at an additional cost.

### **AGREEMENT RENEWALS:**

This agreement is automatically renewable annually but may be terminated by either party upon thirty (30) days written notice. A refund for the remaining agreement period will be made on a prorated basis with deductions for work already performed.

### **LOYALTY DISCOUNT:**

As a discount to our loyal customers, for as long as you renew your membership we will hold your current rate constant! This is a great way to offset the constantly rising cost of maintenance and repairs over the years.

### **OTHER:**

The Company will not be required to furnish without extra cost any items of material, labor or equipment which are recommended or required by insurance companies, governments, home inspectors, or any other authorities.

### **EXCLUSIONS:**

This agreement is in no way a warranty on your equipment or HVAC systems. The purpose of membership in our PPMA program is to help ensure your systems are working at their most efficient levels and to help prevent problems and prolong the life expectancy of your HVAC systems. It is impossible for anyone to prevent all unforeseen problems associated with HVAC system operation. If at any time your systems do not function properly, you will be required to pay our mobilization/diagnostic fee in addition to any repair charges as outlined herein.



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